

# Hallmark Care Homes Operation

## Key Concepts



The following is central to the Hallmark concept;

- A focus on maintaining individual lifestyle choices and empowering people to enjoy stimulating and fulfilling lives.
- Discreet and sensitive care while providing support that retains residents choices, personal preferences and independence.
- 24 hour care and support tailored to individual needs and choices.
- Sector leading dementia care supported by a specialist dementia care team.
- Specialist facilities and equipment to enable residents to live life to the full.
- Highly qualified and trained team.
- Support from visiting healthcare professionals (such as physiotherapy and podiatry) and locum doctors funded by Hallmark.
- Registration with the Care Quality Commission.

